

Fig 1

FIG. 2 is a block diagram of a system architecture for order processing and delivery management.

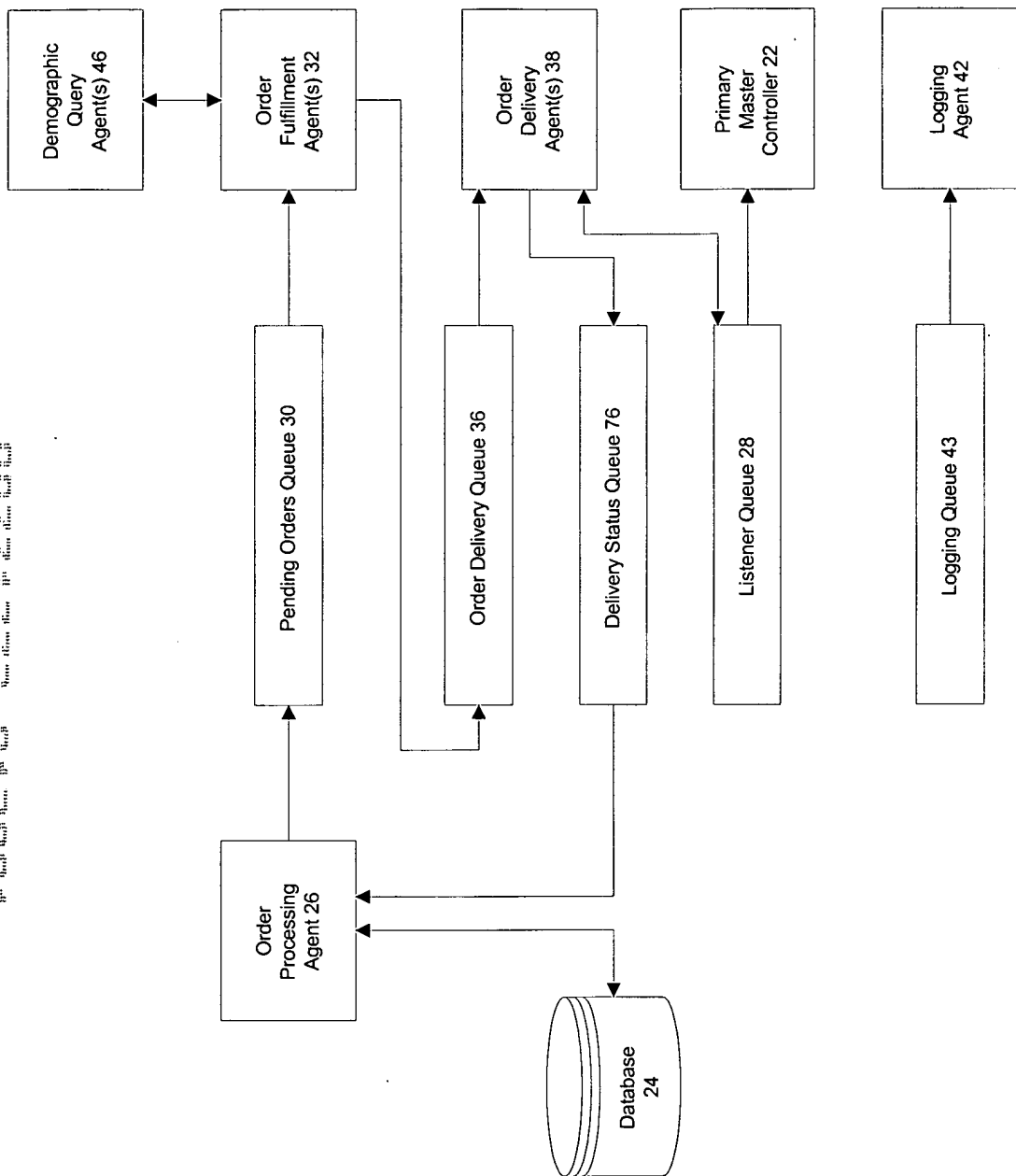


Fig 2

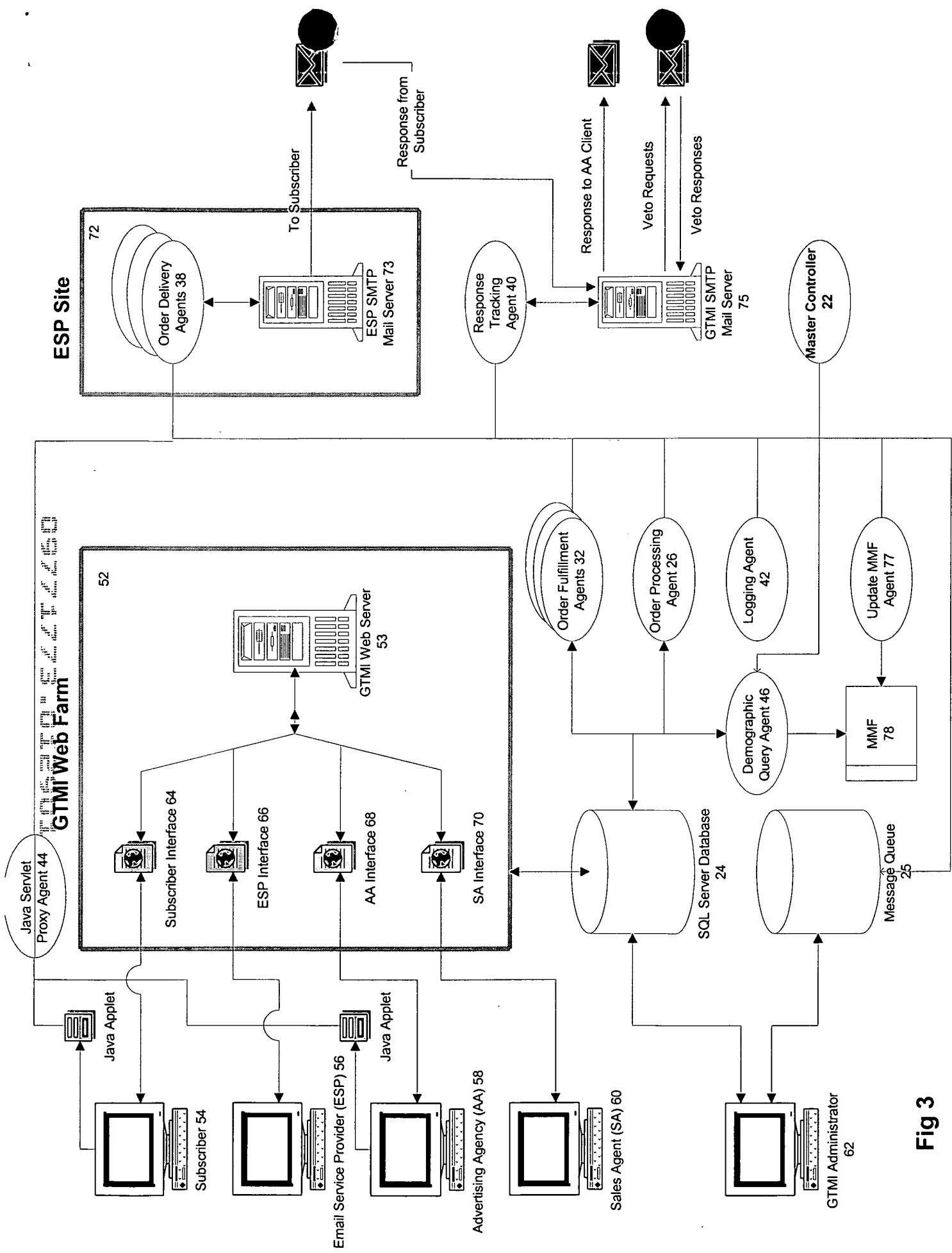


Fig 3

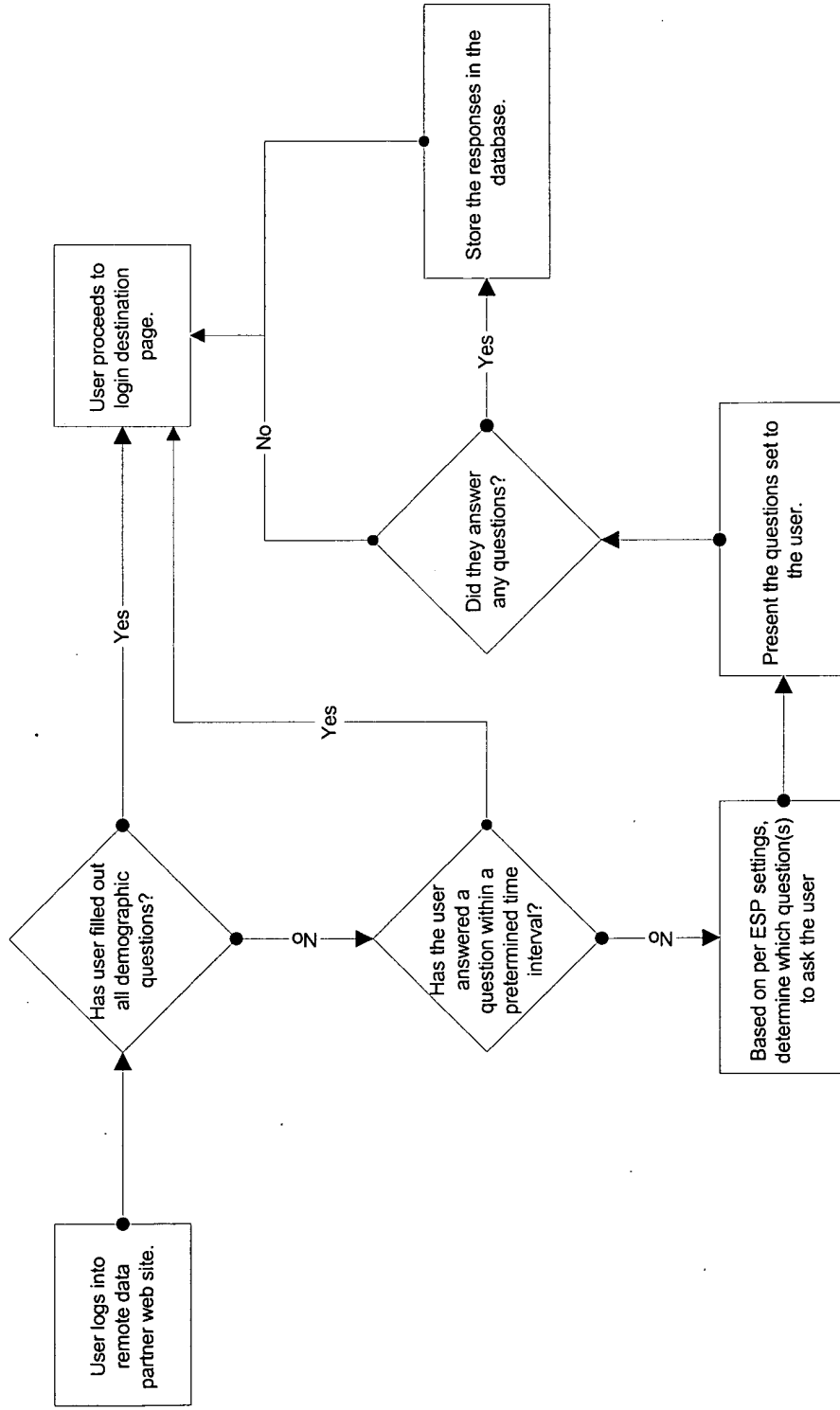


Fig 4

FIG. 5 is a block diagram of a system architecture for a demographic query agent.

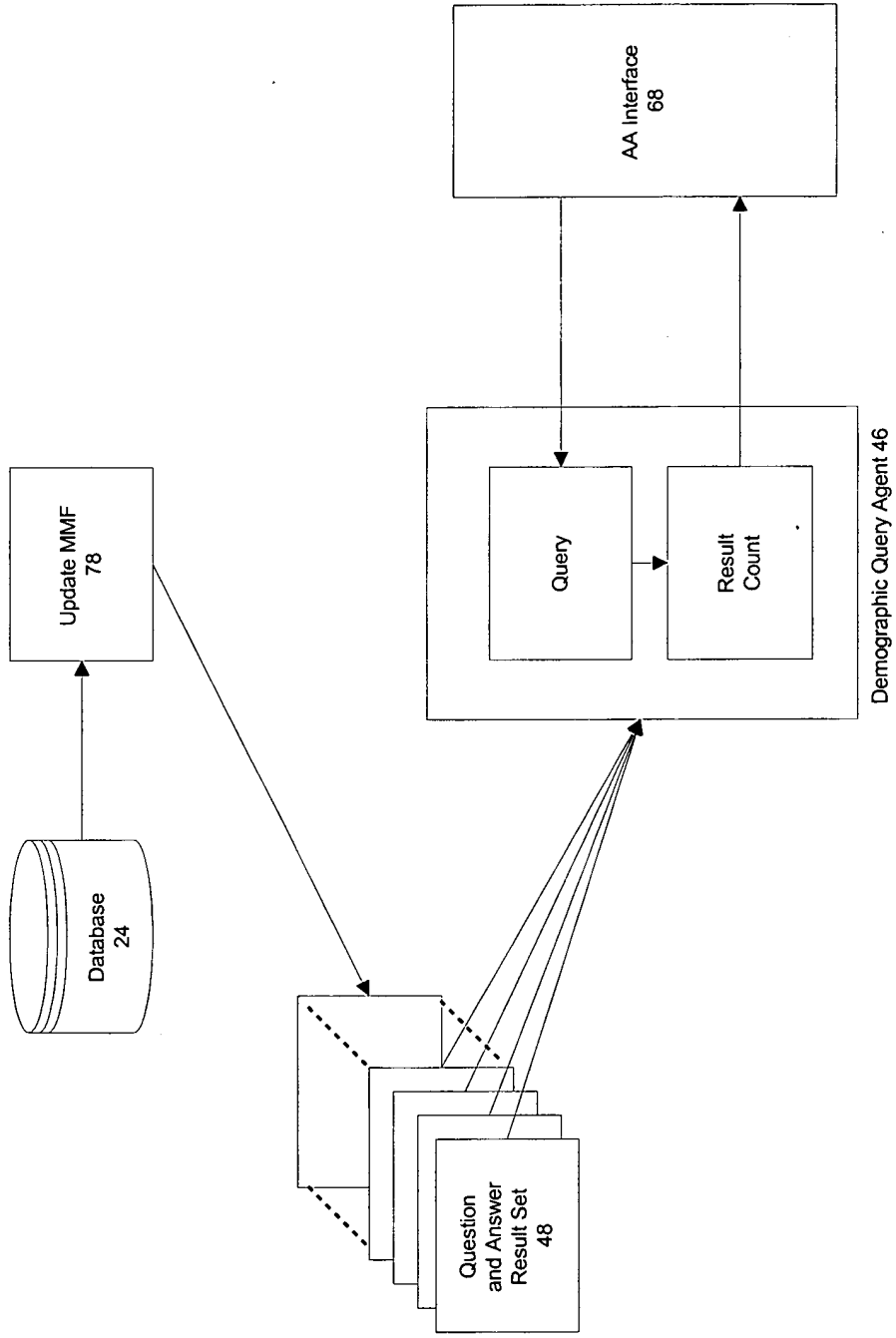


Fig 5